



LIMITED DAMAGE WAIVER

Our limited damage waiver ("LDW") is **optional** and may be declined if the customer provides any and all physical damage (or "inland marine") insurance required under the Rental Contract, but must the decision to decline LDW must be made prior to the customer's receipt of any item(s) rented from Create A Scene, Inc. If purchased and paid for by the customer prior to commencement of the applicable rental, LDW limits the customer's liability for accidental damage to item(s) covered by LDW during the rental term (subject to certain limitations and exclusions as set forth in the Rental Contract) to 20% of the first \$10,000 of such damage. Among other things, LDW does not cover damage resulting from misuse, abuse or breach of the Rental Contract. It is **NOT insurance**. The LDW fee is non-refundable. See your Rental Contract for additional details.

DISHES, DRINKWARE, FLATWARE: If broken, pieces must be returned for LDW to apply (missing items will not be covered by LDW and will be charged at full replacement cost - this includes racking, flatware tubs and crates).

DAMAGE WAIVER DECLINED: If LDW is declined, the customer will be responsible for 100% of any loss, damage to or destruction of the rented item(s) (at full new replacement cost). We reserve the right to charge the customer's debit and/or credit card(s) on file after we have notified the customer of the damages.

EXAMPLES:

Covered:

- wine glass or dish accidentally broken or chipped, if the pieces are returned or documented
- tent damaged in wind storm or hail damage

Not Covered:

- rental item falls out of a customer's vehicle
- glass or dish broken and pieces are not returned or documented
- items that are missing or lost
- excessive breakage or damage